

MEDIATION INFORMATION PACKAGE

www.ahansamediationservices.com



WELCOME MESSAGE

AHANSA MEDIATION
SERVICES
DYTHE MIDDLE OF DIFFICULTY LIES OPPORTUNITY

At AHANSA Mediation Services Centre, we have tailored our services and space to cater to your needs, ensuring that you have all the resources necessary to excel in your endeavors.

From well-equipped private collaborative areas to thoughtfully designed services, every aspect of AHANSA is intended to inspire your best work. Our dedicated staff is always at your service, ready to assist with any needs you may have, so you can focus on what matters most - your business.



Ashifa Alibhai

CEO, AHANSA Group of Companies



Your presence enriches our community, and I have no doubt that our contribution will have a lasting impact to your goals and objectives. If there's anything you need or any way we can your experience, please improve hesitate to reach out to me directly or to our dedicated support team. Here's to a successful journey together, marked bу shared achievements and mutual growth. look forward to witnessing the success your journey.

WHO ARE WE?



We are AHANSA Mediation Services (AHANSA), a dedicated team committed to providing thoughtfully-designed services for your unique business and personal needs. Our primary service offers resolving disputes through our specialized conflict resolution services. At AHANSA, we understand that disputes are an inevitable part of any dynamic environment, be it in the workplace, community or personal relations. What sets us apart is our unwavering commitment to transforming conflicts into opportunities for both growth and sustainable solutions.



WHY YOU SHOULD PARTNER WITH AHANSA MEDIATION SERVICES?

At AHANSA Mediation Services, we understand that each dispute is unique and requires a tailored approach to achieve successful outcomes. Our network of experienced Mediators has a proven track record of managing various types of Mediation, including Civil, Corporate Commercial, Family, Workplace, and more. We take pride in offering a dynamic and understanding environment for each case, ensuring that all parties are heard and the best possible solutions are achieved. Our goal is to provide a respectful space for communication and negotiation, allowing for a mutually beneficial resolution to be reached.



We pride ourselves on delivering exceptional mediation solutions with a host of benefits:

- NETWORK OF MEDIATORS
- TAILORED SOLUTIONS
- CONFIDENTIALITY
- IMPARTIALITY
- COLLABORATIVE APPROACH
- COMPREHENSIVE CONSULTATION
- COMMITMENT TO PROFESSIONALISM
- SUCCESSFUL TRACK RECORD
- VALUE-ADDED SERVICES
- ACCESSIBILITY
- VERSATILE ADD-ON SERVICES
- AFFORDABILITY
- CULTURAL COMPENTENCIES

Value-added services, complementing our mediation offerings





Interpretation Services: Bridging Language Gaps

Our Interpretation Services go beyond merely translating words; they bridge cultural nuances, ensuring a seamless exchange of ideas during mediation sessions. Our team of court-certified interpreters possesses a deep understanding of legal contexts, enabling effective communication among parties with diverse linguistic backgrounds. Trust AHANSA to promote a truly inclusive mediation environment.

Translation Services: Clarity Across Languages

In the realm of mediation, precision in understanding written content is paramount. Our Translation Services guarantee clear and accurate interpretations of documents across languages. Whether it's contracts, agreements, or any written material crucial to your mediation process, our court-certified translators bring linguistic expertise and legal acumen to ensure accurate translations that preserve the intended meaning.



Transcription Services: A Detailed Record for Future Reference

For a thorough and detailed record of mediation proceedings, our Transcription Services provide accurate and comprehensive transcripts. Our court-certified transcribers meticulously document every interaction, maintaining the integrity of discussions. These transcripts serve as valuable references for future deliberations, ensuring a transparent and well-documented mediation process.

Multilingual Mediation

At AHANSA Mediation, we take pride in our commitment to providing inclusive and accessible mediation and legal services. Our team comprises skilled professionals fluent in six different dialects, ensuring that language is never a barrier to effective communication and understanding. This linguistic diversity allows us to cater to a broad spectrum of clients, creating an environment where everyone feels heard and supported. Whether you require mediation or legal assistance, our team's ability to navigate various dialects enhances our capacity to deliver exceptional services while fostering a welcoming and culturally sensitive atmosphere. At AHANSA Mediation, we believe in breaking down language barriers to facilitate smoother and more effective resolution processes for our clients.

SPECIALIZATION INAWIDE RANGE OF DISPUTES

At AHANSA Mediation Services, our expertise extends across a diverse spectrum of conflicts, demonstrating our commitment to providing comprehensive and effective mediation solutions. Our skilled team of mediators is equipped to address, but not limited to, the following disputes:

- Contractual Disputes: Resolve conflicts arising from contracts, ensuring fair outcomes for all parties.
- Business / Commercial Disputes: Mediate business conflicts, promoting fair and efficient resolutions in partnerships, contracts, and transactions. These types of disputes can include defamation-type matters.
- Workplace Disputes: Facilitate resolutions in employment conflicts, promoting a harmonious and conducive work environment.
- Community Conflicts: Address disputes in communities, promoting unity and peaceful coexistence among members.
- **Intellectual Property Disputes:** Specialized mediation for conflicts over patents, trademarks, copyrights, and trade secrets.
- Family Business Disputes: Mediate conflicts unique to family businesses, preserving both familial and business relationships.
- **Matrimonial Disputes:** Guide families through mediation for amicable solutions in divorce, custody, and inheritance matters.
- Interpersonal Relationships: Assist in resolving conflicts between individuals, restoring communication and healthier connections.
- Real Estate Disputes: Mediate conflicts related to land use, property boundaries, and real estate transactions for fair resolutions. These types of disputes can include Landlords and Tenants.
- Consumer and Business Disputes: Mediate conflicts between consumers and businesses in both online and retail environments, ensuring equitable resolutions and adherence to regulatory standards.

Connect With Us:



If you have any inquiries or seek further information on how AHANSA Mediation Services can be of assistance, please do not hesitate to contact us. Our team is dedicated to providing comprehensive guidance, addressing your concerns, and facilitating the process towards achieving resolution, understanding, and a positive outcome.



We hold a strong belief in the efficacy of mediation to convert conflicts into opportunities for growth and collaboration. Our topmost priorities remain your satisfaction and peace of mind.

'IN THE MIDDLE OF DIFFICULTY LIES OPPORTUNITY'

OUR PRICING PACKAGES



At AHANSA Mediation Services, we understand that each dispute and mediation case is unique. Our transparent pricing packages are designed to cater to a variety of needs, providing flexibility and options for our clients.

Our personalized Mediation packages incorporate all the necessary components. Schedule a free consultation to determine the package that aligns best with your needs: www.ahansamediationservices.com

PACKAGES AND PRICING:

- Hourly Rate: \$275 per hour plus HST
- **Half Day (up to 4 hours):** \$1,000 plus HST
- Full Day (up to 8 hours): \$1800 plus HST
- Overtime: \$200 per hour plus HST (if needed)
- **Agreements / Report Drafting:** available at an additional fee starting from \$250 plus HST
- **Family Mediation** (parental/financial or comprehensive): starting at \$ 1850 plus HST
- *Prices may vary based on the matter, jurisdiction and number of parties involved.
- *Packages are subject to change based on specific requests.









What is mediation, and how does it work?

Mediation is a voluntary process where a neutral third party, the mediator, helps parties in conflict reach a mutually acceptable resolution. It involves open communication, collaboration and problem-solving.

Why should I choose mediation over other dispute resolution methods?

Mediation is cost-effective, expeditious, confidential, and allows parties to maintain control over the outcome.

What types of disputes are suitable for mediation?

Mediation is suitable for various disputes, including family matters, workplace conflicts, interpersonal conflicts and business, commercial or contractual disputes. It is a versatile and effective method for resolving disputes.

How long does a typical mediation session take?

The duration of a mediation session varies based on the complexity of the issues and the willingness of the parties to engage. Sessions can range from a few hours to multiple sessions over several weeks.

Can mediation be conducted virtually?

Yes, we offer virtual mediation services for your convenience. Virtual mediation allows parties to participate from different locations while still benefiting from the collaborative process.

Is an agreement reached in mediation legally binding?

Agreements reached in mediation can be legally binding if parties choose to formalize them. Legal advice may be sought to ensure enforceability.

What happens if mediation fails to resolve the dispute?

If mediation is unsuccessful, parties may explore other dispute resolution options, such as arbitration or litigation. The mediator can discuss alternatives based don the specific situation.



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